

HIGH RISK/LOW FREQUENCY

HUDSON FIRE DEPARTMENT

Standard Operating Guidelines

GUIDELINE NO: 300.28

**SUBJECT: INCIDENT CALL
RESPONSE MODES**

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PURPOSE

This guideline provides modes of response, either emergency or non emergency to incident calls.

RESPONSIBILITY

1. All Chief and Company Officers have the responsibility to comply with and ensure that the personnel under their command are adequately trained, fully understand, and comply with this guideline.
2. All firefighters have the responsibility to learn and follow this guideline.

GUIDELINE

A. Emergency Response

1. All apparatus respond in the emergency mode, utilizing emergency lights and siren, to the following incident calls:
 - a. All structure fires
 - b. All fires reported in structures, including, but not limited to:
 1. Smell of smoke inside
 2. Stove and cooking fires
 3. Heating appliance fire and
 4. Other situations similar in nature
 - c. Fire threatening structures
 - d. All vehicle fires
 - e. Brush or grass fires
 - f. Vehicle crashes with injuries
 - g. Entrapments/Trench Rescue and Confined Space incidents
 - h. Gas leaks or odors inside of residence
 - i. Hazardous materials incidents with the exception of small spills associated with vehicle crashes or mechanical failures involving vehicles
 - j. EMS Assists where the dispatch information or information from EMS Crew indicates such response.
 1. This includes setting up Landing Zones
 - k. Mutual aid or Box Alarm requests for incidents listed above.
 - l. Reported natural gas leaks outdoors
 - m. Power line down or sparking calls
 - n. Power pole fires
 - o. Dumpster fires not threatening or near structures
 - p. Outside rubbish fires
 - q. Non-injury crashes
 - r. Small spills associated with vehicle crashes or vehicle malfunctions
 - s. Small spills of other materials
 - t. Automatic fire alarms in buildings that are normally occupied
 - u. Automatic or manual fire alarm activations where the initial information indicates:
 1. No smoke or fire present
 2. Known false alarm
 3. Accidental activation
 4. Malicious activation

2. Once first responding unit arrives on scene and reports nothing showing, all other units will downgrade to a non emergency response and continue until canceled by Incident Command.
 3. Commercial and residential fire alarms in the rural area – the first responding piece of apparatus shall respond emergency mode, unless information is received stating there is no fire present then the response is downgraded to non emergency
- B. Non Emergency Response
1. All apparatus will respond in the non emergency mode, no emergency lights or siren, to the following incident calls:
 - a. Reported natural gas leaks outdoors
 - b. Power line down or sparking calls
 - c. Power pole fires
 - d. Dumpster fires not threatening or near structures
 - e. Outside rubbish fires
 - f. Carbon monoxide alarms with no reported illness or symptoms
 - g. Relocation to another fire station
 - h. Assist police calls
 2. At anytime information is received indicating an incident is a life hazard or threatening property responses will be upgraded to emergency mode.

References: Risk and frequency classification information -<http://firefighterclosecalls.com/sopsog.php>,
www.Respondersafety.com